



Boston Logan International Airport

TARMAC DELAY CONTINGENCY PLAN

Boston Logan International Airport has prepared this Emergency Contingency Plan pursuant to §42301 of the FAA Modernization and Reform Act of 2012. Questions regarding this plan can be directed to Mia Healy-Waldron, Deputy Director of Aviation Customer Service at mhw@massport.com. Massport, the operator of Boston Logan International, is filing this plan with the Department of Transportation because Boston Logan International Airport is a commercial large hub airport.

This plan describes how, following excessive tarmac delays and to the extent practical, Boston Logan International Airport will:

- Provide for the deplaning of passengers;
- Provide for the sharing of facilities and make gates available at the airport; and
- Provide a sterile area following excessive tarmac delays for passengers who have not yet cleared United States Customs & Border Protection (CBP).

Boston Logan International Airport has some facility constraints that will limit its ability to accommodate a high number of diverted flights. The Massachusetts Port Authority, (Massport) strongly encourages aircraft operators to contact the Massport Airport Communications Center at 617 561-1919 for prior coordination of diverted flights except in the case of a declared in-flight emergency. Specific facility constraints include the following:

- Very limited designated remote and gate aircraft parking spaces
- Restricted ability to fuel remotely parked aircraft due to a limited number of fuel tanker trucks needed for timely refueling operations
- Congested runway / taxiway geometry limiting operational flexibility

During diversion events, Boston Logan International Airport will issue NOTAMs regarding our ability to accommodate diverted flights to ensure the safe and efficient operation of the airport.

Massport encourages air carriers to limit the number of diversions to Boston-Logan Airport to the number of flights the airline is capable of ground handling (e.g., aircraft tow teams, aircraft fueling, available support staff, etc.)

AIRPORT INFORMATION:

Name of Airport: Boston Logan International Airport

Name & title of person preparing the plan: Mia Healy-Waldron, Deputy Director of Aviation Customer Service

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Airport Category: Large Hub

In the event of a diversion or other irregular operations event, aircraft operators should contact the Airport Operations Shift Manager through the Massport Airport Communications Center at 617 561-1919.

Plan to Provide for the Deplanement of Passengers Following an Excessive Tarmac Delay

Massport does have contingency plans in place to make available, if necessary, two (2) mobile stair trucks to supplement air carrier and ground handler equipment. Massport also operates large apron buses from Massport's Facilities Department that will be used to assist with the deplanement of passengers. Massport's assistance during excessive tarmac delays will be in conjunction with support from the airline, ground handler, or aircraft operator.

Massport will provide the airlines and aircraft operators contact information of airlines, ground handlers, fixed base operators and others who may have the necessary equipment and personnel to safely deplane passengers. Airlines experiencing excessive tarmac delays should contact Massport's Airport Communications Center at 617 561-1919 for assistance.

Plan to Provide for the Sharing of Facilities and Make Gates Available in an Emergency

Boston Logan International Airport has several common use gates that are controlled by Massport. Sixteen (16) of the gates are located in Terminal E and are used for international passengers. Massport will work with CBP to make Terminal E gates available to an air carrier seeking to deplane at one of these gates to the maximum extent practicable. However, domestic passengers are only permitted at certain designated Terminal E gates while international passengers are required to arrive in the CBP Facility.

All remaining gates at Boston Logan International Airport are for domestic use only (unless passengers have been pre-cleared by CBP in the departing country) and are leased on a preferential use basis to air carriers. These gates are not normally controlled by Massport. However, Massport will direct our tenant air carriers to make gates available according to the airport's preferential gate use policy during a time period when a tenant airline is not using or scheduled to use a gate within a three-hour time period. Assignment of preferential gates will occur only after a request is received by Massport from an air carrier seeking to deplane their passengers at a gate not under their control.

Plan to Provide a Sterile Area for Passengers Who Have Not Yet Cleared United States Custom and Border Protection

Massport has defined a sterile area capable of accommodating up to five hundred international passengers. Massport has coordinated with local CBP officials to develop procedures that permits international passengers who have not yet cleared U.S Customs to be deplaned from a remote parking area and be bused to a previously identified location by CBP and Massport. Options are contingent upon climate and availability (Option 1: Delta Hangar, Option 2: Jetblue Hangar, Option 3: American Hangar, Option 4: Terminal E - E16 Gate Area)

Public Access to the Emergency Contingency Plan

Massport will provide public access to its emergency plan by posting it in a conspicuous location on the airport website, www.massport.com